

PALIO / ITALY PRE-TRIP INFO

spyns

PICK-UP/ARRIVAL INFORMATION

10-Day Tour: Your guide will pick you up at the Rome airport or train station with a Spyns sign

7-Day Tour: Your guide will meet you at your hotel or the Florence train station with a Spyns sign.

5-Day Tour: Your tour begins at 12 p.m. at the pre-arranged place in Florence.

Just the Palio: Your Spyns guide will pick you up at the Siena train station with a Spyns sign.

DRESSCODE We recommend casual dressy clothing for dinners but nothing formal. There is a general 'no jeans or shorts' rule for most restaurants in Europe although gents won't need a jacket. You should however bring jackets and sweaters warm enough for spring or fall weather. See our top 5 lists below.

GUIDES We will forward your guide's cellphone number in Italy 10 days before your trip.

FLIGHT/TRAIN DELAYS If your flight or train is delayed, please call 1.888.825.4720 and send us your new arrival time immediately. If not, we risk missing you at the airport or train station.

TAKE IT AT YOUR OWN PACE While we have a schedule of things planned for your trip, feel free to do as little or as much as you like.

If you have any questions about your tour, please call us directly at 1.888.825.4720 or email info@spyns.com

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TOP THINGS OUR CLIENTS OFTEN FORGET:

1. Comfortable walking shoes.
2. US-Italy adapter plug
3. Extra card for your digital camera
4. Power cords for your cellphone, camera, or computer
5. Photocopies of your passports, credit cards, and plane/train tickets
6. Sunscreen
7. Sunglasses
8. Euros



Three simple suggestions before you travel:

1. Call your credit card companies and tell them you'll be in Europe. This will avoid having charges declined while you're traveling.
2. Photocopy your passports and credit cards or write down their numbers for easy replacement if lost or stolen.
3. If your bags get lost, bring enough in a carry-on bag to last for a few days of the trip. Also bring a copy of your airline's lost luggage office telephone number.